

## Rental terms and conditions – Van Walraven

Van Walraven rents equipment solely to professional users who are responsible for the safe operation of the machines and tools. Van Walraven does not rent to private individuals.

### DEPOSIT AND CALCULATION OF RENT

- A deposit will be charged for rental items. The deposit will be credited upon completion of inspection and approval of the returned rental item.
- Rental charges are determined on a daily or weekly basis, depending on the item. For daily rentals, only working days are charged.
- The rental period commences on the day of delivery and ends on the day of receipt by Van Walraven. The rented item can be returned to a different branch other than the one it was ordered from. This service incurs an extra day's rental fee.
- Transport costs apply for rental periods of up to five working days.
- A higher deposit applies for foreign customers and cash payments.

### DEFECT / DAMAGE / LOSS

- Any defects in the rented item, as well as instances of theft or loss, should be reported immediately. Any theft or loss should be reported to the police.
- It is not permitted for customers to carry out repairs to the rented item.
- The customer is liable for damage or theft of the rented item from the point of delivery until the point of return. The customer is liable to compensate the owner for the replacement value of the rented item in the event of damage or (partial) loss.

### RETURNS

- The customer is responsible and bears the risk for the return delivery.
- Rental items should be returned in the condition they were received.

### OTHER

- A rental item can be reserved in advance. The maximum waiting time for collection is two working days.
- Rented items remain the property of Van Walraven regardless of the duration of the agreement.



## RENTAL ABROAD

- Rentals to foreign customers (both foreign business relations in the Netherlands and customers abroad) is only possible to those with a customer account number.
- Guest orders or private individuals are not accepted for foreign rentals.
- A higher deposit is charged for foreign rentals to customers paying in cash.
- Rental containers can be delivered abroad in consultation with the International Sales Office.

## Questions or comments?

Contact us at [sales@vanwalraven.com](mailto:sales@vanwalraven.com) or call + 31 (0)297 300 360.